

# Stronger together

*Celebrating 10 transformative years of service to Albertans*

2018 Report to the community website



## Home page

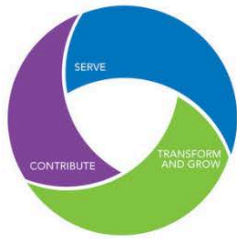
The screenshot shows the home page of the 2018 Report to the Community website. At the top, there is a navigation bar with links for HOME, TOP TEN, FACTS & FIGURES, and DOWNLOAD 10 YEAR HIGHLIGHTS. The main header features the logos for Covenant Health and Covenant Care, along with the text "Stronger together" and "Celebrating 10 transformative years of service to Albertans". Below this, there is a list of key themes: LIVING LEGACY, CARING AT WORK, FOCUS ON QUALITY, BRIGHT BEGINNINGS, GROWING IN SERVICE, MENTAL HEALTH MATTERS, INNOVATION IN PATIENT CARE, COMMUNITY CONNECTION, FINAL MOMENTS, and SENIORS LIVING WELL. A prominent message from the Covenant CEO and Board Chair is displayed, accompanied by logos for Covenant Health, Covenant Care, and Covenant Living. The page is divided into several content blocks: a "TOP TEN FINAL MOMENTS" section featuring a photo of a woman in a hospital bed with a dog; a "MISSION & VISION" section with a photo of a woman and a man; a circular diagram with three segments labeled "SERVE", "CONTRIBUTE", and "TRANSFORM AND GROW"; a "Covenant's 10th Anniversary" section with a group photo of staff; a bar chart with an upward-trending arrow; a photo of a patient in a hospital bed; and a photo of an emergency department entrance. The footer contains copyright information: © 2018 Covenant Health. All Rights Reserved | Privacy Statement | List of Covenant Facilities | Contact us.

When the mouse is hovered over each image, the title comes up.

## Strategic Direction

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# Strategic directions



### CONTRIBUTE

We will leverage our legacy to maximize the strategic contribution of Catholic health care.

### SERVE

We will strengthen our mission and live our values to meet the needs of those we serve through excellence in care, an engaged team and wise use of our resources.

### TRANSFORM AND GROW

We will transform the health system and grow through integration, innovation and shared learnings to respond to the strengths and needs of our communities, especially those most vulnerable.

#### **Contribute: strategic objectives**

##### **Advocacy and ambassador strategy**

Through community engagement and advocacy we will give voice to those who are voiceless and we will deepen understanding of Catholic health care.

##### **Partnership strategy**

We will expand our capacity to care for seniors and enable them to live to the fullest of their potential as connected members of their communities.

##### **Catholic leadership strategy**

We will leverage the legacy and strength of Catholic health care nationally and internationally to better serve Albertans.

#### **Serve: strategic objectives**

##### **People and Culture Strategy**

We will attract, engage, develop and retain Mission driven employees, physicians and volunteers and support them in discover and deepening their own calling.

##### **Quality Strategy**

We will provide excellence in care and service by exceeding quality and safety performance expectations.

##### **Resources Strategy**

We will utilize and enhance information, infrastructure and financial resources to their fullest capacity.

#### **Transform and grow: strategic objectives**

##### **Seniors Strategy**

We will expand our capacity to care for seniors and enable them to live to the fullest of their potential as connected members of their communities.

##### **Addiction and Mental Health Strategy**

We will expand our capacity to care for those with addiction and mental illness and enable them to live with dignity and hope as connected members of their communities.

##### **Palliative and End of Life Care Strategy**

We will be leaders and advocates for robust palliative and end of life care as an essential part of an integrated health system.

##### **Acute Care Optimization and Expansion Strategy**

We will transform and expand care and service in acute care to respond to growing populations and changing demographics.

##### **Community Care Integration and Expansion Strategy**

We will expand our community care capacity to address gaps in service, growing populations and changing demographics.

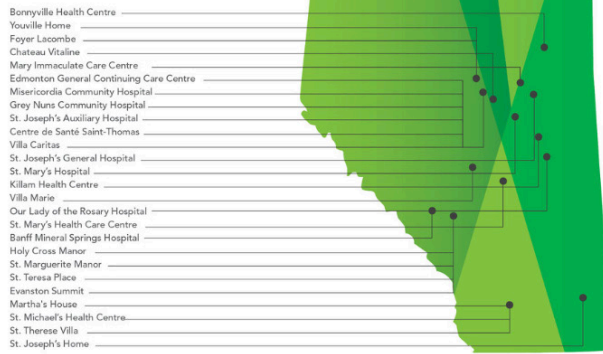
## Service capacity

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# Service capacity

The Covenant family provides acute care, continuing care and independent living services at **26 sites** in **15 communities** across the province.

- 977 ● COVENANT HEALTH ACUTE CARE BEDS
- 1,535 ● COVENANT HEALTH CONTINUING CARE BEDS
- 844 ● COVENANT CARE CONTINUING CARE BEDS
- 65 ● COVENANT CARE INDEPENDENT LIVING BEDS
- 239 ● COVENANT LIVING INDEPENDENT LIVING SUITES

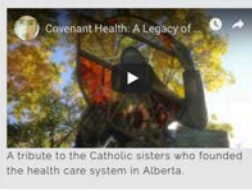


## Top ten


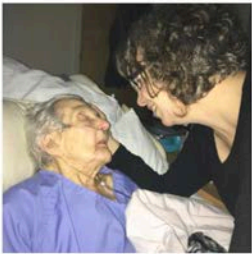
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# Living legacy

In 2008, Catholic health care providers in Alberta took a bold step forward, bringing 12 Catholic health care organizations across 11 communities together to form Covenant Health. The new organization, serving across the health continuum at 16 facilities in communities across the province, were united in a deep, enduring mission of compassionate care. In coming together, Covenant Health built on the 155-year legacy of our Founding Sisters. These visionary women advocated and cared for the most destitute people in their communities at critical points in Alberta's history and laid down the foundation for the health care system we have today. From the beginning, Covenant Health was focussed on embracing this deep sense of purpose and creating our own legacy of transformational service to Albertans for generations to come. Our goals were clear—to renew a vibrant vision for Catholic health care in Alberta, to speak with a strong, unified voice for those in greatest need, and to leverage our strengths to add value to the system and be of greater service to the province. Along the way, we have grown into a family. Together with Covenant Care and Covenant Living, we are united in our living legacy, bringing many voices and gifts to one mission.



A tribute to the Catholic sisters who founded the health care system in Alberta.

**A LIFELONG CALLING FOR THE GREY NUNS OF ALBERTA**

Sisters of Charity continue to live out their calling at Youville Home. Learn how several Women Religious provide care and spiritual support to continuing care residents.

Read more on [The Vital Beat](#).

**LOVE LESSONS**

Margie Harper died at age 97 at Our Lady of the Rosary Hospital in Castor. It was where she started her nursing career decades earlier. Read about how the Daughters of Wisdom, who founded the hospital in 1911, gave Margie an education and inspired her life's vocation of nursing.

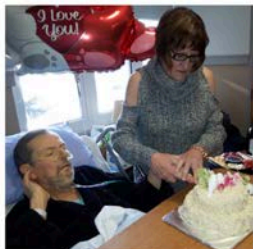


Read more on [The Vital Beat](#).

The 2018 Report to the Community focused on ten areas we have thrived in over the last ten years.

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# Final moments

Providing comfort, care and dignity right up until the final moments of life is one of the most important and meaningful responsibilities of our health care system. As leaders in end-of-life care, Covenant Health's Palliative Institute led [Palliative Care Matters](#), a national initiative to create a consensus statement about what Canadians want and need at the end of life. The Covenant family is committed to ensuring every Albertan is provided with the information they need to make informed choices about palliative care. Our leadership work in Advanced Care Planning has helped Albertans and caregivers access the knowledge, expertise and resources to support them. Our goal is to alleviate suffering for patients and their families and to honour and respect the importance of the whole person as they approach end of life. Last year, Carmel Hospice in St. Joseph's Home in Medicine Hat benefited from the generous donation of a patient who recognized something as simple as having a double bed in which to lay with loved ones can make a difficult time a little bit easier.

**HOSPICE WEDDING FULFILLS LAST WISH**

A couple's wedding at Carmel Hospice in St. Joseph's Home in Medicine Hat was a celebration during a time of grief. Staff, family and friends helped make their wish a reality.

Read more on [The Vital Beat](#).

**LIVING LIFE ON HER OWN TERMS**

Advance care planning provides patients and residents the opportunity to make decisions about their future and share their wishes with family and caregivers.

Read more on [The Vital Beat](#).

**MATTERS OF LIFE AND DEATH**

People who witness palliative care provide insight and share their experiences as part of a lay panel at a national Palliative Care Matters consensus-building conference. A pastor shares his lived experiences.

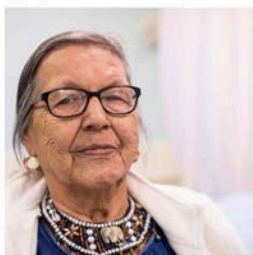
Read more on [The Vital Beat](#).

## Top ten

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# Focus on quality

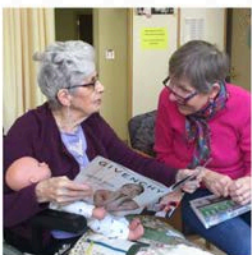
Inherent in our mission is a calling to provide the highest quality of care and service, striving to uphold our values and ethical integrity in every interaction with patients, residents, clients, colleagues and families. This patient-centred and holistic approach ensures patients, residents and families are actively engaged in the care they receive, helping them to make informed decisions so they can heal and be well – body, mind and soul. A focus on safety and quality encourages all staff to do their part for the well-being of their patients and themselves. We are proud of our record in the annual flu campaign. Last year, 79 per cent of our staff protected themselves, their patients and their families by getting the flu shot. We are diligent stewards of our resources, using them wisely to provide quality, relationship-centred care for all our patients and residents. Covenant Health consistently exceeds our service requirements as a provider and meets or surpasses Canadian and provincial standards for quality care. We use important processes, like accreditation through Accreditation Canada, to verify our levels of quality and build a culture of continuous improvement and engagement, participating with those they serve with compassion and humanity.



**ALBERTA HOSPITALS LEAD WORLD IN TREATMENT TIME FOR STROKE PATIENTS**

Stroke patients at Alberta hospitals can receive a clot-busting drug in record time, thanks to a provincial quality improvement initiative. The shorter treatment time is leading to excellent patient recovery.


Read more on [The Vital Beat](#).



**REDUCING ANTIPSYCHOTICS TO MANAGE ALZHEIMER'S**

Residents in the long-term care unit at the Edmonton General Community Care Centre are enjoying a better quality of life because of a program that reduces the use of antipsychotic drugs for managing Alzheimer's disease.

Read more on [The Vital Beat](#).



**GET THE FLU SHOT**

Staff, physicians and volunteers participate in Covenant Health's flu immunization campaign every year. See why they choose to get the flu shot.

Read more on [The Vital Beat](#).

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# Growing in service

The health care needs of Alberta's population are ever-changing. To ensure high-quality, compassionate and appropriate care through all stages of life, in 2013 Covenant Health established Covenant Care to meet the growing needs for seniors care and services in the province. As an important member of the Covenant family, Covenant Care offers supportive living, long-term care and hospice care to seniors. Covenant Care continues to grow in Alberta, evolving to better meet the needs of seniors within innovative environments in which residents and care teams can work, thrive and grow. The introduction of new models of care ensures residents enjoy the highest possible quality of life. The Butterfly Project at Villa Marie in Red Deer is one such example. There, residents with dementia are encouraged to get out of their rooms and be involved in day-to-day activities of the home, like folding laundry or helping to prepare dinner. Residents feel they are contributing and feel valued in their environment. Covenant Care has recently expanded Villa Marie to include 66 long-term care beds. Named in honour of Mother Teresa of Calcutta, St. Teresa Place is the newest Covenant Care site. Located in Calgary, this new residence is designed with the needs of seniors in mind—ensuring resident safety, while promoting independence in a comfortable, home-like environment.



St. Teresa Place Continuing Care site in Calgary, Alberta is a total precast supportive living building and a successful collaboration between Armtec Precast, Covenant Care, FWBA Architects, MPE Engineering Ltd., Mansfield Construction and Tech Cost Consultants. Located in Northeastern Calgary, this supportive living complex is 4-stories in height, contains 250 units and has a gross building area of 205,000 square feet.



**HARNESSING THE JOY OF LAUGHTER**

Laughter yoga is giving St. Teresa Place residents plenty to smile about. Clapping, deep breathing and lots of laughter are the focus of the sessions that are accessible to residents of all abilities.

Read more on [The Vital Beat](#).

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# Innovation in patient care

Innovation and technology transform the delivery of health care every day. Covenant Health works alongside partners in research and government to ensure our system continues to advance and respond to developments in science, research and technology in order to provide the best possible treatment to patients. In September, 2018, two state-of-the-art operating rooms opened at the Grey Nuns Community Hospital to provide vascular patients with the most advanced Canon technology in Canada. Stroke patients at St. Mary's Hospital in Camrose are benefiting from staff simulation training which help improve response time for stroke patients and helps ensure they get life-saving medications at the earliest opportunity.

Clinicians from around the globe come to the world-renowned Institute for Reconstructive Sciences in Medicine (IRSM) to learn the most advanced and effective techniques in jaw reconstruction and rehabilitation to restore to cancer patients their voice, their face, their ability to function and, most importantly, their dignity. The IRSM is one of only four centres around the world which conducts this kind of work. Innovation in food service delivery resulted in the creation of Covenant Cuisine at the Misericordia Community Hospital (MCH). There, patients order and receive freshly prepared meals from a menu, a marked departure from the traditional service of designated meals. The MCH is one of only six hospitals in Canada to offer this service.



*It's good, it's a much improvement over the old system.*  
A new made-to-order food service launches at Edmonton's Misericordia Hospital. Read the article on [The Vital Beat](#).



### TWO NEW ADVANCED HYBRID OPERATING ROOMS OPEN AT GREY NUNS COMMUNITY HOSPITAL

Patients with vascular conditions who need surgery now have access to two advanced hybrid operating suites at the Grey Nuns Community Hospital. Surgical teams will be able to deliver excellent care with newer, safer technology.

Read more on [The Vital Beat](#).



### STROKE SIMULATION LEADS TO QUICKER TREATMENT TIME

St. Mary's Emergency department staff in Camrose use stroke simulation to ensure patients get safe, effective care. Simulations can result in quicker treatment times.

Read more on [The Vital Beat](#).

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# Caring at work

The diverse staff, physicians and volunteers at Covenant Health share a deep commitment to serve—selflessly sharing their gifts and talents for the greater good. Our culture enables decision-making at all levels, healthy relationships, personal and professional growth, and ethical discernment. Our mission fosters an engaging and compassionate culture that attracts and supports passionate, committed and skilled team members who work together to improve the experience and health outcomes of Albertans. Our commitment to excellence includes recognition that our staff and physicians be provided with the tools and leadership they need to thrive. Our Mental Health First Aid program provides our staff with the skills they need to identify and support colleagues who may be struggling. Covenant Health recently received a Workplace Wellness Award from the Canadian Mental Health Association for demonstrating the promotion of mental health in the workplace. We also signed a declaration of commitment to be leaders and champions for advancing workplace psychological health and safety. We strive to create and nurture an engaging and vibrant culture where high quality performance, a focus on relationship-centred care, innovation and leadership are encouraged and celebrated. We are grateful to be recognized for this important work including being named one of Alberta's Top Employers in 2018 based on excellence in wellness strategies and programs; retirement and pension supports; and a committed diversity and inclusion strategy. Covenant Health was identified as having one of Canada's Most Admired Corporate Cultures and was also named one of the World's Most Ethical Companies® by the Ethisphere Institute for the third year in a row.

**"I'd hide if I had a panic attack. When you're sick, that's when you need your supports the most. You hide and you're worse off. Now I don't have to hide."**

— Kim (employee with Covenant Health)  
Taken from the story [Mental Health First Aid](#)



### SUPPORT GROUP HELPS HEALTHCARE STAFF THRIVE

Staff who work on a palliative care unit face grief every day. Find out what the Unit 9Y team at the Edmonton General Continuing Care Centre is doing to not only cope but also thrive.

Read more on [The Vital Beat](#).

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# Mental health matters

Called to serve the most vulnerable, Covenant Health has forged a legacy as a pioneer, leader and innovator in advocating for services and system changes that support people most at risk in society and individuals at times of their greatest vulnerability. Our goal is to create a just and caring society where every person has the ability to thrive in community. In May, a new complex mental health unit opened at St. Michael's Health Centre in Lethbridge. There, people with significant histories of mental illness and addiction - who are unable to cope at home or in other community care centres -- can get the care they need in a supportive environment.

With greater staff to resident ratios in place, caregivers have more time to connect with residents and respond to their individual needs in a way that recognizes and enhances their sense of dignity. Mental health issues are particularly complex when it comes to senior populations. Villa Caritas, Alberta's only stand-alone geriatric mental health hospital, focuses on intervening early and preparing patients and their families for what's to come. This focused care ensures those who are suffering from dementia are able to enjoy a high quality of life throughout the progression of the disease.



**OPENING OF COMPLEX CARE UNIT**

Residents at the new complex mental health care unit at St. Michael's Health Centre in Lethbridge get their own space, one-on-one time with staff and collaborative care. Learn what that means for people with histories of mental illness and addictions.

Read more on [The Vital Beat](#).



**GREY NUNS BRIDGES GAP FOR PEOPLE WITH OPIOID ADDICTIONS**

In 2017, 733 people in Alberta died from apparent accidental opioid overdoses, the vast majority of them fentanyl related. Learn how a Suboxone project is helping to address a major public health crisis.

Read more on [The Vital Beat](#).

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# Bright beginnings

One in five babies born in Alberta each year comes into the world at a Covenant Health hospital. Welcoming new life into the world has been a critical part of what we do since the early 1900s when several of our founding congregations primarily cared for mothers and their babies. Since then, much has changed in how we care for newborns and their mothers. Covenant Health continues to innovate to better meet the needs of these important populations. What hasn't changed is our respect for the beginning of life and the recognition that bright futures for little ones depend on high quality care in the first moments, days and months of life. Improved capacity and enhanced technology in our neo-natal intensive care units means better outcomes and brighter futures for the most fragile infants. The Misericordia Community Hospital NICU, was designed with space which allows parents to stay with their babies around the clock, encouraging valuable time to bond and grow as a family. The Baby-friendly Hospital Initiative (BFHI) was launched by WHO and UNICEF in 1991 as a global effort to implement practices that protect, promote and support breastfeeding. We are very proud that our Grey Nuns Hospital became the largest full-service hospital in Canada to receive the baby-friendly designation by the World Health Organization and Breastfeeding Committee for Canada. Bonnyville Health Centre has also been recognized with baby-friendly designation and the Misericordia Community Hospital will celebrate its designation in November, 2018.



**NEW SPACE, SAME CARE FOR PRETERM BABIES**

Patient outcomes are enhanced with 24/7 connection with parents. The Misericordia Community Hospital neonatal intensive care unit provides privacy and personal space for parents to be part of their infant's healing journey.

Read more on [The Vital Beat](#).



**GREY NUNS RECEIVES BABY-FRIENDLY DESIGNATION**

The baby-friendly initiative is a strong step towards better care and support for all mothers. Find out the benefits this designation brings: supporting new families to bond through skin-to-skin connection.

Read more on [The Vital Beat](#).



**KEEPING MOMS AND NEWBORNS TOGETHER**

A rooming-in approach that encourages skin-to-skin contact breaks the tradition of separating babies born to women on opioid replacement therapy. Learn how the model is helping babies who experience opioid withdrawal and their mothers.

Read more on [The Vital Beat](#).




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# Community connection

The Covenant Family provides care across the whole spectrum of life to patients, residents and their families, and many communities throughout the entire province of Alberta. We play a vital role in service delivery and bring a depth of experience, insight and knowledge to help people stay healthy where they're happiest - in their communities with friends and family at their side. The Seniors' Community Hub is a new model of integrated health care developed through a pilot project funded by the Network of Excellence in Seniors Health and Wellness. This central hub of services supports seniors to maintain their health as they age and remain as independent as possible. It also connects seniors and their families with resources and services they need to stave off increasing frailty and to remain in their homes and community longer into the aging process.


Across the Covenant family, community boards work to connect the needs of their residents to the services Covenant Health provides. They are a critical link between Covenant Health and the patients, residents and families it serves. These boards advocate for their communities and help us to determine the future of Catholic health in key areas of need across the province. At the same time, our community boards retain a focus on the mission of the founding congregations while adhering to the vision and values of Covenant Health.



**VOLUNTEERING WHERE YOU LIVE**

Residents of all ages and abilities in continuing care facilities find ways to contribute as they share their knowledge, volunteer and advocate for their peers.

Read more on [The Vital Beat](#).



**P.A.R.T.Y. PROGRAM CELEBRATES 25 YEARS AT THE MISERICORDIA COMMUNITY HOSPITAL**

Reaching over 40,000 students in its 25-year history, the PARTY program shares firsthand experiences from people who have learned the consequences of risk-taking behaviours, and what it's like to be a trauma patient. Learn how the program is empowering youth to make smart choices.

Read more on [The Vital Beat](#).



**SENIORS LEARN TO AGE WELL THROUGH NEW INTEGRATED CARE MODEL**

The Seniors' Community Hub, a new model of integrated health care for seniors launched in 2016, is helping seniors remain independent as long as possible.

Read more on [The Vital Beat](#).

Community boards are a key part of Covenant Health's structure. These groups represent our Board of Directors in their communities, and ensure there is effective communication between the local communities and the provincial organization. We are grateful to the 92 Community Board members who represent Covenant Health in 12 communities across Alberta.

**"The St. Mary's Health Care Centre Community Board acts in an advisory capacity and is seen as a link between the facility and the community. We have developed strong partnerships within the community, which has provided the board with financial contributions through our fundraising projects. This has enabled us to support the equipment and program needs at St. Mary's. Currently, the board is engaged in proposed redevelopment plans for the facility."**

-Pat Holowath, Board Chair

Visit [covenant2018ar.com](http://covenant2018ar.com)

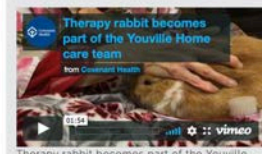
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# Seniors living well

Creating an environment that supports seniors to be independent and thrive requires innovation, thoughtfulness and determination to confront stereotypes about what aging entails - like the flawed assumption that those with dementia aren't able to enjoy participating in community in a meaningful way. The Butterfly Project at Villa Marie in Red Deer is working to dispel that myth. There, residents with dementia are encouraged to be involved in day-to-day activities of their home, like folding laundry or helping to prepare dinner. We have noted how residents enjoy social interaction and have a sense of purpose and value in their community.

Creating a space for residents and their families to share their ideas and concerns is also critical to ensuring seniors are active participants in their care. The Edmonton General Continuing Care Centre participated in a pilot for *The Alberta Continuing Care Resident & Family Council Toolkit*, which is designed to give family members and residents a voice to improve residents' quality of life and care. Since then, the Edmonton General has been reinventing its resident and family councils to ensure residents have a stronger say and are encouraged to identify projects which are important to them like recreation and education opportunities.




Therapy rabbit becomes part of the Youville Home care team. Read the article on [The Vital Beat](#).



### COUNCILS MAKE A DIFFERENCE FOR THOSE IN CARE

Residents at the Edmonton General Continuing Care Centre get a say about their care through resident and family councils. A council toolkit helps make it easier.

Read more on [The Vital Beat](#).



### LEAVING SMILES AND GOOD MOODS BEHIND

The young and the young at heart come together to read, sing and more at Youville Home every week. Learn how these visits with children from an onsite daycare give residents a sense of purpose.

Read more on [The Vital Beat](#).

## Facts & figures

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# Facts & figures

### COVENANT FAMILY

The Covenant family contributes to the health and well-being of Albertans as three non-profit Catholic organizations rooted in a 150-year legacy of compassionate care and service in the province.

As sibling organizations, the three separate entities share the values and mission of the congregations of Sisters who founded health care in Alberta. As leaders and innovators in their fields, each organization contributes to a strategic plan to be of greater service and to transform the health care system and create vibrant communities of health and healing.

[Called to serve, strong partner](#)  
Covenant Board of Directors

COVENANT HEALTH  
FACTS & FIGURES

COVENANT CARE  
FACTS & FIGURES

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FACTS & FIGURES

#### STATS

- 1 in 10 emergency visits in Alberta** are to a Covenant Health facility
- 119 beds across the province** providing palliative and end-of-life care
- 254 beds across the province** dedicated to caring for those with mental illness
- 1 in 5 Alberta babies** are born at a Covenant Health hospital
- \$11.23M funds raised** by the Covenant family of foundations
- 1 in 4 physicians in Alberta** have privileges to provide care at a Covenant Health site

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# Facts & figures

### COVENANT HEALTH

One of Canada's largest Catholic providers of a broad range of health care services in hospitals and health care centres in urban and rural communities across the province.

[Covenant Health Senior Leadership Team](#)

#### STATS

<b>10,824</b> employees	<b>814</b> prime physicians <sup>1</sup>	<b>331,518</b> acute patient days	<b>32,107</b> surgery cases	<b>3,111,335</b> Laboratory tests
<b>2,403</b> volunteers	<b>1,435</b> additional physicians <sup>2</sup>	<b>197,891</b> emergency visits	<b>9,372</b> babies born	<small><sup>1</sup>Primary physicians designate a Covenant Health facility as their primary site for practice. <sup>2</sup>These physicians also have privileges to care for patients and residents in our facilities.</small>
<b>209,628</b> volunteer hours	<b>534,271</b> resident days (continuing care)	<b>400,087</b> outpatient visits	<b>250,144</b> diagnostic imaging exams	


#### FINANCIALS

**Good Stewardship**  
In 2017-18 Covenant Health met or exceeded overall service activity set out in our Cooperation and Service Agreement with Alberta Health Services, which outlines such annual service level requirements such as surgery cases, laboratory tests, deliveries and emergency visits as part of our funding allocation.

Our Audited Financial Statements are on the Covenant Health website. [Click here](#) for more information.

**Public Interest Disclosure Report**  
The Public Interest Disclosure Act requires that organizations report annually on all disclosures of alleged wrongdoing made (or referred) to their designated officer. Covenant Health is committed to proactively addressing day-to-day concerns identified by our staff, physicians, volunteers, and the public we serve through normal problem-solving processes. A full statement is available on [CovenantHealth.ca](#)

**Connect with us**  
We want to hear from you—share your compliments or concerns with [Patient Relations](#) by [email](#) or at 1.877.295.6344 (Toll-free in Alberta)



**\$858 million**

<b>76%</b> Salaries & benefits \$64,082,000	<b>6%</b> Other contracted services \$49,243,000	<b>1%</b> Amortization - facilities & improvements \$8,213,000
<b>3%</b> Drugs & gases \$24,154,000	<b>10%</b> Other \$80,914,000	<b>1%</b> Amortization - equipment \$8,194,000
<b>6%</b> Medical & surgical supplies \$49,100,000		

## Facts & figures

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# Facts & figures

### COVENANT CARE

A major provider of supportive living, long-term care and hospice services in Alberta, responding to the growing and changing needs of an aging population and offering innovative work and care environments where residents and care teams work, thrive and grow.

[Covenant Care website](#)

### STATS

<b>927</b> employees	<b>245</b> volunteers	<b>9,007</b> volunteer hours	<b>310,250</b> resident days (continuing care)
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### FINANCIALS

**Good Stewardship**  
Covenant Care is committed to the wise use of available resources to provide quality care and service to create communities of care, where residents and teams thrive. In 2017-18, Covenant Care operated seven sites, offering supportive living, long-term care and hospice care, and met its service requirements within funding allocations.

<b>35%</b> Salaries & benefits \$20,770,000	<b>23%</b> Other contracted services \$12,980,000	<b>1%</b> Amortization - facilities & improvements \$500,000
<b>1%</b> Medical & surgical supplies \$500,000	<b>14%</b> Other \$7,260,000	<b>7%</b> Amortization - equipment \$4,170,000

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# Facts & figures

### COVENANT LIVING

A private, not-for-profit organization providing housing options for seniors in warm, welcoming communities that support independence and active living.

### STATS

<b>40</b> employees
<b>239</b> suites

### FINANCIALS

**Good Stewardship**  
Covenant Living is committed to creating vibrant, healthy communities in which seniors can retain an optimum level of independence, with necessary support. Covenant Living operates from two sites - Martha's House in Lethbridge which is fully occupied and Evanston Summit in Calgary which is incrementally increasing occupancy levels.

<b>76%</b> Salaries & benefits \$4,104,000	<b>10%</b> Other contracted services \$540,000
<b>5%</b> Other contracted services \$270,000	<b>1%</b> Amortization - equipment \$54,000

## Responding to the needs of our community

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# Responding to the needs of our Community

## KILLAM HEALTH CENTRE



The Killam Health Centre's Campus of Care will provide a home for people requiring different levels of care. The facility has been designed with flexibility to adapt to multiple levels of care spanning from supportive living, to long-term care and dementia care. This flexibility will help avoid moving residents as their needs change. Our hope is residents will be able to stay in place as services are adapted to meet their needs. Learn more about how this project will enhance the lives of residents now and into the future.

[Click here to read the Keeping aging couples together story on The Vital Beat](#)

## MISERICORDIA COMMUNITY HOSPITAL

A new, state-of-the-art Emergency Department is being constructed at the Misericordia Community Hospital with funding from the Alberta Government. The \$65-million project will be a great benefit to Albertans and the delivery of care in the area, addressing services pressures in Edmonton and area. Learn more about how this exciting project will help create a modern, vibrant MCH that will meet the needs of the communities in West Edmonton and Northern Alberta for generations to come.



[Click here for more information](#)

## Covenant facilities

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# List of Covenant facilities

### COVENANT HEALTH

**Banff**  
Mineral Springs Hospital

**Bonnyville**  
Bonnyville Health Centre

**Camrose**  
St. Mary's Hospital

**Castor**  
Our Lady of the Rosary Hospital

**Edmonton**  
Edmonton General Continuing Care Centre  
Grey Nuns Community Hospital  
Misericordia Community Hospital  
St. Joseph's Auxiliary Hospital  
Villa Caritas

**Killam**  
Killam Health Centre

**Lethbridge**  
St. Michael's Health Centre  
St. Therese Villa

**Medicine Hat**  
St. Joseph's Home

**Mundare**  
Mary Immaculate Hospital

**St. Albert**  
Youville Home

**Trochu**  
St. Mary's Health Care Centre

**Vegreville**  
St. Joseph's General Hospital

### COVENANT CARE

**Beaumont**  
Chateau Vitaline

**Calgary**  
Holy Cross Manor  
St. Marguerite Manor  
St. Teresa Place

**Edmonton**  
Saint-Thomas

**Red Deer**  
Villa Marie

**St. Albert**  
Foyer Lacombe

### COVENANT LIVING

**Calgary**  
Evanston Summit

**Lethbridge**  
Martha's House