



July 11, 2014

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Patient care restored following flood at Misericordia

We have made tremendous progress restoring full patient care since heavy rains caused a drain pipe to crack early Saturday morning on July 5, 2014. Flooding occurred in Day Surgery, Endoscopy, Cystoscopy and MDRD sterile storage at the Misericordia Community Hospital. With the help of our partners at Alberta Health Services and our sister facility, the Grey Nuns Community Hospital, we are able to be fully operational next week.

Our Endoscopy team will be operating out of the University of Alberta Hospital, our Cystoscopy team is moving to the Grey Nuns and Day Surgery is moving its services to Unit 5E in the Misericordia.

“I am so impressed by everyone’s dedication to ensuring patient care and safety. It has taken a lot of hard work, collaboration and innovation to get us operational again.”

Jan Schimpf, Senior Operating Officer, Misericordia Hospital, Covenant Health

In order to accommodate patients who need their surgeries rescheduled, we are increasing Operating Room (OR) capacity at the Misericordia by extending hours and opening an additional OR suite. We are working with physicians and physicians offices to ensure patients receive care in a timely manner.

“We will continue to look for opportunities to increase capacity and support physicians and patients. Covenant Health will rely on its ethical principles to help guide appropriate and timely care.”

Dr. Jeff Robinson, VP & Chief Medical Officer, Covenant Health

Restoration is underway. Air quality is being regularly monitored. No health and safety concerns have been identified. We hope to have all our services back at the Misericordia site in approximately eight weeks time.

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Covenant Health is Canada's largest Catholic health care organization celebrating over 150 years of service in Alberta. With over 14,000 physicians, employees and volunteers serving in 12 communities, Covenant Health is a major provider in the province’s integrated health system, working with Alberta Health Services and community partners to positively influence the health of Albertans through a broad range of programs and services. www.covenanthealth.ca



Background

Plans to resume operations:

Friday July 11, 2014

- Nine stone surgeries requiring minimal sterilized equipment were able to proceed at the Misericordia Community Hospital

Monday, July 14, 2014

- Endoscopy patients, staff and physicians are moving to University of Alberta Hospital
- Surgical Day Ward relocating within the Misericordia to 5 East
- MDRD will be operating at full capacity – all supplies will be restocked and materials reprocessed and sterilized

Wednesday, July 16, 2014

- Cystoscopy patients, staff and physicians moving to the Grey Nuns Community Hospital

Rescheduling patients to serve them in a timely manner:

Wednesday, July 16, 2014

- We are working with physicians and physicians offices to determine priority
- Covenant Health's ethical principles will guide our decisions
- We are increasing Operating Room (OR) capacity at the Misericordia by extending hours and opening an additional OR suite

Restoration:

- MDRD sterile storage area will be fully operational on Monday, July 14, 2014
- Day Surgery, Endoscopy and Cystoscopy will take approximately eight weeks – plan still being formulized
- The damaged areas have been hoarded with secured access
- Air quality is being regularly monitored –no health and safety concerns have been identified
- No cost estimate for damages