



April 13, 2020

Marianne Ryan
 Alberta Ombudsman / Public Interest Commissioner
 9925 – 109 Street NW, Suite 700
 Edmonton, AB T5K 2J8

Dear Ms. Ryan:

Re: Covenant Health Annual Report on Disclosures (FY 2019-2020)

As required by both legislation and our own internal policy and procedures, we are pleased to provide this annual report of all disclosures made or referred to myself, as Designated Officer for Covenant Health under the *Public Interest Disclosure Act* (“PIDA”, the “Act”), for the 2019-20 fiscal year.

The summary of activity will be made publically available on our website and referenced in our annual report to the community this fall. It also comprises part of our annual *Compliance and Business Ethics* report to the Board of Covenant Health each June, which is also posted to our public website.

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| a) Number of disclosures received by/referred to the Designated Officer (DO); | 1 |
| b) Number of disclosures acted on; | 1 |
| c) Number of disclosures not acted on; | 0 |
| d) Number of investigations commenced by the DO as a result of disclosures; | 1 |
| e) In the case of an investigation that results in finding of wrongdoing, a description of the wrongdoing and any recommendations made or corrective measures taken in relation to the wrongdoing or the reasons why no corrective measure was taken | 0 |

While no incidents of wrongdoing were identified this past fiscal year as defined under the Act, Covenant Health continually works to address day-to-day concerns identified by our staff and the public we serve through normal problem-solving processes, including the expanded role of supervisors in the amended legislation. This is in keeping with our code of conduct and ethical culture to promote continuous quality improvement.

We are also committed to actively promote PIDA and our internal policies to support disclosure practices should people elect to escalate issues if barriers or fears of reprisal exist to either myself as the Designated Officer or to your Office.



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Given the dynamic COVID-19 environment, we are also tracking and addressing concerns and questions raised by our personnel as well as members of the public to ensure their safety. To date, no concern has escalated through our internal disclosure process concerning this public health emergency, nor one that would fall under the purview of PIDA. Covenant Health continually seeks to address all COVID-19 related concerns directly with individuals, families, and teams.

Moreover, in light of COVID-19 and disruption to normal office processes, this letter will only be electronically signed this year.

Thank you again for your Office's ongoing support, and helping to strengthen Covenant's commitment to ethical reflection and discernment.

In kind regards,

A handwritten signature in black ink, appearing to read "Gordon Self".

Gordon Self, D.Min.
Chief Mission and Ethics Officer
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Gordon.Self@covenanthealth.ca

cc: Patrick Dumelie, CEO, Chief Officer (under PIDA)