

MISERICORDIA COMMUNITY HOSPITAL EMERGENCY DEPARTMENT SERVICES

- 73% of patients visiting the ED were Level 3 and higher acuity on the Canadian Emergency Department Triage and Acuity Scale (CTAS)—classified as emergent, urgent and resuscitation as per Canadian triage guidelines.
- Mental health and/or addiction are the primary reason for many ED visits:
 - 11% of admitted ED patients
 - 6% of visits without admission
- The ED serves many older Albertans and frail seniors:
 - People over 65 make up 22% of ED visits
 - Seniors make up 50% of total ED patients admitted to hospital



Emergency Department Redevelopment

A new, modern Emergency Department (ED) is being constructed at the Misericordia Community Hospital (MCH) with funding from the Alberta Government. The \$65-million project will be a great benefit to Albertans and the delivery of care in the area, addressing service pressures in Edmonton and area. It is a significant step towards a modern, vibrant MCH that will meet the needs of the communities in West Edmonton and Northern Alberta for generations to come.

The Misericordia campus includes the Misericordia Community Hospital (MCH), a fully functioning urban community acute care hospital, and Villa Caritas, a geriatric mental health facility.

Due to the population increasing and changing demographics in the surrounding communities in the Edmonton area, the MCH has experienced an increase in Emergency room visits. Originally designed for 25,000 visits annually, it now sees double that number, with 50,600 visits in 2017-18. The ED was built in 1969 and had some renovations in 1988-89 and 2005.

The current aging infrastructure, size and design of the ED presents challenges to meeting increasing patient volumes and modern care requirements. Over the past several years, the MCH has implemented several initiatives focused on reducing overcrowding, improving overcapacity management, supporting vulnerable patient populations, and improving movement and transition of patients.

The new ED offers the opportunity to develop innovative approaches integrated with community care to improve access and service, and to make the best use of hospital and community-based resources.

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KEY FACTS & FIGURES

- New ED Size: From 1,700 square meters to 5,000 square meters
- Ambulance Bays: From 4 to 6
- Radiology: 2 rooms
- Patients: 60,000 visits annually
- Budget: \$65 million

QUESTIONS?

Emergency Department Redevelopment

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The expanded ED will be constructed on the west end of the hospital. It will be state-of-the-art space based on best practice, architectural standards and design—creating a compassionate, safe care environment for patients and staff with enhanced privacy, safety, efficiency and patient-centred design.

The current emergency department will remain open during construction to ensure patient care is uninterrupted.

The MCH is a critical partner in the health system serving the Edmonton Zone and Northern Alberta, offering integrated medicine, surgery, psychiatry and obstetrics care; and specialized services in breast surgery/reconstruction, geriatrics and geriatric mental health. Deeply-rooted within the community, the MCH has strong and collaborative relationships with health service providers in rural/suburban regions and with Primary Care Networks.

This project builds on the investments made in the MCH over the past several years—with a new Neonatal care and Mental Health units and expanded Medicine units.

The new ED is expected to open in 2023.

FUNDING

The Government of Alberta has allocated \$65 million for the design and construction of the new Emergency Department. This is a capital project of Alberta Infrastructure and Alberta Health, led by Alberta Health Services as provincial health authority and Covenant Health as service provider and operator.

Address:
16940-87 Avenue
Edmonton, AB T5R 4H5

QUESTIONS?

For questions related to the Misericordia Emergency Department redevelopment project, please contact MCH.ED@covenanthealth.ca or visit CovenantHealth.ca/new-emergency-department/