

Abstract Submission – ORAL PRESENTATION

Title:

NETWORK OF EXCELLENCE IN SENIORS' HEALTH AND WELLNESS: A Senior Friendly Environmental Scan

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Summary:

The Covenant Health Network of Excellence in Seniors' Health and Wellness (The Network) was established in 2013, and the purpose is to *partner to design, test and spread ideas that help seniors live fully as active and connected members of their communities.*

Between May and July 2016, Covenant Health Network of Excellence in Seniors' Health and Wellness (The Network) undertook compilation of an inventory of seniors' focused processes, approaches and environments across Covenant Health acute and long term care centres. The intent in undertaking this work was to establish a current state of senior friendly awareness and practices in Covenant Health from which to measure progress, and an understanding of both our strengths and areas of challenge that will inform action plans to achieve Covenant Health's *Care that Honours Seniors Strategy*. Using the Senior Friendly Environmental Scan as evidence of the care and services being delivered across Covenant Health, the Network supported a Lets Shape Seniors' Care Forum to continue the conversation towards the commitment and focus on seniors care across Covenant Health and to inform next steps and areas of priority for the next 1-3 years, and for the longer 5-year vision. The scan will help Covenant Health guide and focus priorities for senior-focused practices and processes, and identification of the most relevant partners and collaborators.

Purpose:

- 1) To identify the expanse of commitment and care focus on seniors across Covenant Health
- 2) To support planning and prioritization of senior friendly initiatives and collaborations
- 3) To facilitate organization-level awareness and targeting of senior friendly priorities
- 4) To identify leading practices and implementation for knowledge sharing across Covenant Health
- 5) To provide a learning needs assessment for future senior friendly care training
- 6) To identify promising practices and areas for improvement for senior friendly care.

Methods:

A Senior Friendly Environmental Scan was developed and adapted with permission from the Regional Geriatrics Program of Toronto's Self-Assessment Template. Fifteen acute care and long term care centres completed the scan, for a total of nineteen scans (for those centres that spanned both acute and long term care services, two separate scans were completed). The scans were collected and assembled into one of two data collection tools; Long Term Care and Acute Care. Aggregate statistics and qualitative summaries from the scans were generated and then reviewed and interpreted by a review team.

Results:

The completion of the Senior Friendly Environmental Scan represents a point in time snapshot of senior friendly care in the participating Covenant Health centres. Results highlight the important work that Covenant centres have already undertaken towards improving senior friendly care and identify opportunities to build upon this work.

Conclusion:

The Senior Friendly Environmental Scan provides a current state assessment to help guide the implementation of positive changes in support of seniors' care and provides an internal benchmark for future related assessment.