

## 2015/16 OVERVIEW

Staff	262
Volunteers	27
Outpatient visits	9,899
Emergency visits	11,610
Acute care beds	22
Continuing care beds	25

## PROGRAMS & SERVICES

- 24-hour emergency
- Diagnostic services
- EMS services
- Laboratory
- Long-term care
- Medicine
- Palliative care
- Podiatry
- Specialty surgery services
  - + Orthopedics
  - + Plastic surgery
- Specialty outpatient clinics
  - + Sports medicine
  - + Orthopedics
  - + Hand clinic
  - + Pediatric clinic
  - + Prenatal clinic
  - + Osteoarthritis clinic
- Spiritual care
- Surgery/anesthesia
- Therapeutic services
- Volunteer services

Founded by: Sisters of St. Martha (1930)  
 Site lead: Shelley Buchan, Site Administrator  
 Medical Director: Dr. Rick Anderson  
 Community Board Chair: Richard Leavens  
 Supported by: Covenant Foundation



From left to right: Registered Nurse Johanne Levac and Clinical Lead Lori Thorburn exchange information by the bedside of a patient.

## NEW APPROACH TO CARE IS HELPING TO SAVE LIVES

When Banff Mineral Springs Clinical Lead Lori Thorburn introduced her colleagues to Path to Home, a new way for nurses on the acute care unit to share patient information during shift changes, she had no idea how quickly she would see the impact on patients.

Under the old system, shift changes would happen in the staff room with the oncoming nurse listening to a tape-recorded report. With the new system, shift changes happen beside the patient's bed with the patients involved as much as they want.

"I feel better about the information that I'm giving at the bedside to the oncoming nurse," says Lori. "I leave here feeling like I've done a better job because I've been able to give that report."

During a bedside shift change one evening, Johanne Levac, a Registered Nurse (RN) noticed that a patient was demonstrating symptoms of a stroke. She and the other nurse quickly took action and called the doctor on shift and got the patient ready for transport to Calgary for specialized care.

Time is essential when dealing with stroke cases. When symptoms start to show, staff need to react within the first hour to give patients the best chance at survival.

"At that moment, I was very thankful for the change in reporting," says Johanne. "We were in the patient's room right at 7 p.m. and were able to assess them and see that their condition was in the process of deteriorating."

Lori says without this program, the nurses may have not seen that patient for at least 20 minutes. "With the Path to Home program, it gets us to the patient's bedside sooner and helps reduce those sentinel events."

Path to Home was started in Banff in early 2016.

Address: Box 1050, 305 Lynx Street  
 Banff, AB T1L 1H7  
 Main: 403.762.2222  
 Fax: 403.762.4193

## BE PART OF OUR TEAM!

For volunteer opportunities, contact Tamara Wewetzer, Coordinator, Volunteer Services and Special Events, at 403.760.7249 or tamara.wewetzer@covenanthealth.ca  
 For career opportunities across Covenant Health, visit CovenantHealth.ca